

07-155

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BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

FILED/ACCEPTED

JUL 25 2007

Federal Communications Commission  
Office of the Secretary

In the Matter of )  
Section 63.71 Application of )  
Comcast Phone of Florida, LLC )  
 )  
for Authority Pursuant to )  
Section 214 of the Communications )  
Act to Discontinue the Provision )  
of Residential Facilities-Based and Resold )  
Telecommunications Services to Certain )  
Florida Customers )

File No. \_\_\_\_\_

SECTION 63.71 APPLICATION

Comcast Phone of Florida, LLC d/b/a Comcast Digital Phone ("Comcast Phone"), hereby seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's Rules, 47 C.F.R. § 63.71, to discontinue its provision of interstate telecommunications services to approximately 3700 residential customers in the Jacksonville, Florida area. Comcast Phone customers located elsewhere in Florida will not be affected. In support of this Application, Comcast Phone provides the following information:

**I. Information Required by 47 C.F.R. § 63.71(a)(1) – (a)(4)**

**1. Name and Address of Carrier**

Comcast Phone of Florida, LLC  
1500 Market Street  
Philadelphia, PA 19102  
Attn: Brian A. Rankin

## **2. Date of Planned Service Discontinuance**

Comcast Phone plans to discontinue its provision of interstate telecommunications service to the Jacksonville area customers on or after August 31, 2007, but no earlier than 31 days after the Commission releases public notice of this filing. Further, the proposed August 31, 2007 disconnection will be a "soft disconnect" only. Customers will continue to be able to call emergency services ("911") as well as the Comcast Phone call center until September 30, 2007 (or one month after the authorized disconnection date).

## **3. Points of Geographic Areas of Service Affected**

Comcast Phone currently provides interstate (and intrastate) residential telecommunications service throughout Florida. The proposed discontinuance would affect approximately 3700 customers in Jacksonville, Florida. Comcast Phone does not seek authority to discontinue providing services to residential customers elsewhere in Florida. Comcast Phone is following the appropriate state law for discontinuance of the applicable intrastate telecommunications services. Comcast Phone will assist affected customers during their transition to new carriers.

## **4. Description of Type of Service Affected**

The services that Comcast Phone seeks authority to discontinue pursuant to this application are: local exchange, interexchange, and international telephone services.

## **II. Notice to Customers**

In accordance with 47 C.F.R. § 63.71(a), Comcast Phone has notified all affected customers of the planned discontinuance of service. Specifically, Comcast Phone sent letters via first class U.S. Mail to each of the affected customers on July 24, 2007, which included all the information required by 47 C.F.R. § 63.71(a)(1) – (a)(4), as well as the statement applicable to

non-dominant carriers set forth in 47 C.F.R. § 63.71(a)(5)(i). (Although the letters are dated July 25, 2007, they were, in fact, sent on July 24, 2007.) Copies of the notification letters are provided as Attachments 1 and 2. Exhibit 2 was mailed to customers who have asked that Comcast not send them any solicitations. Exhibit 1 was sent to all other Comcast Digital Phone customers.

### **III. Notice to States and the Dept. of Defense**

In accordance with 47 C.F.R. 63.71(a), Comcast Phone has mailed a copy of this Application to the Governor of Florida, the Florida Public Service Commission, and the Secretary of Defense.

### **IV. Non-Dominant Status**

Comcast Phone is a non-dominant carrier in the local exchange, interstate, and interexchange services markets.

### **V. Designated Contacts**

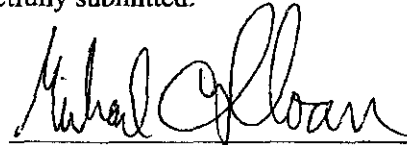
Correspondence concerning this Application should be directed to:

Michael C. Sloan  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Avenue, N.W.  
Suite 200  
Washington, DC 20006  
(202) 973-4227  
[michaelsloan@dwt.com](mailto:michaelsloan@dwt.com)

WHEREFORE, Comcast Phone of Florida, LLC respectfully requests that the Commission authorize it to discontinue service in the Jacksonville, Florida area on or after August 31, 2007, or 31 days after the Commission releases public notice of this filing, which ever date is earlier.

Respectfully submitted:

By:



Michael C. Sloan  
Davis Wright Tremaine, LLP  
1919 Pennsylvania Ave., N.W., Suite 200  
Washington, D.C. 20006  
Telephone: (202) 973-4227  
Facsimile: (202) 973-4499

Counsel for Comcast Phone of Florida, LLC

Dated: July 25, 2007

**Attachment 1**  
**Sample Customer Notification Letter**



July 25, 2007

**YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE  
SERVICE PROVIDER**

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after August 31, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

**Your action is required! Because Comcast will discontinue all Digital Phone service in your town as of August 31, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.**

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice**, for just \$19.99 a month for the first twelve months. With Comcast Digital Voice service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy unlimited calling to anyone, anytime, anywhere throughout Florida, the U.S., Canada and Puerto Rico.

**With Comcast Digital Voice you will enjoy all these benefits:**

- 12 popular calling features such as Caller ID, Call Waiting, Three-way calling and more, plus Voice Mail!
- **Free and easy installation**—works with existing phones and jacks
- Keep your current phone number
- 30-day **money-back guarantee**
- No contract requirement
- **Enhanced 9-1-1**, which means, your home address and telephone number are automatically sent to your local emergency services dispatcher if you call 9-1-1

We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. If you switch to Comcast Digital Voice, you will also have the added convenience of receiving one bill for all of your Comcast service. **Make the easy switch to Comcast Digital Voice** and start enjoying unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to the digital voice service today by calling Comcast at 374-7587.

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

**We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain an active phone service.**

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Florida, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

### **TAKE ACTION NOW**

**Please take immediate action to select a telephone service provider of your choice. If you do not switch your service to another provider before August 31, 2007, your service will be terminated and you may not be able to retain your current telephone number. Please take action NOW to avoid interruption in your service.**

If you have any questions, please call Comcast Customer Service at: 374-7587.

Thank you for choosing Comcast.

Offer expires 8/31/07. Offer may not be combined with any other offers. Comcast Digital Voice® offer available to residential customers only in Comcast serviceable areas (and may not be transferred), located at wired and serviceable locations. The Comcast Unlimited™ Package applies to direct-dial calls from your home to locations in the United States, Canada, Puerto Rico, US Virgin Islands, Guam and Saipan/N.Mariana Islands. No separate long distance carrier connection available. Plan does not include international calls. An EMTA (which may also be used for Comcast High-Speed Internet service) is required; Comcast's current monthly fee is \$3.00. Equipment fees are additional. After 12-month promotion, regular rates apply unless service is canceled by calling Comcast. Current monthly rate for Comcast Digital Voice varies from \$39.95-\$44.95 depending on other Comcast services subscribed to, if any. Installation offer limited to standard installation. Custom installation charges are additional. Pricing shown does not include federal, state or local taxes and fees; our Regulatory Recovery Fee, which is not a tax or government required, or other applicable charges (e.g., per-call charges or international calling). Comcast Digital Voice® service (including 911/emergency service) may not function during an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. Detailed account summary online is available through Comcast's monthly billing and not available as a special offered feature. Services are subject to terms and conditions of Comcast's subscriber agreements and other applicable terms and conditions. Restrictions apply. Call 374-7587 for details. ©2007 Comcast. All rights reserved.

**Attachment 2**  
**Sample Customer Notification Letter**





July 25, 2007

**YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE  
SERVICE PROVIDER**

Dear Valued Comcast Customer,

Thank you for being a valued Comcast Digital Phone customer. This letter is to inform you that Comcast is changing its telephone service offerings and that effective on or shortly after August 31, 2007, Comcast will no longer be providing its current Digital Phone service in your community.

**Your action is required! Because Comcast will discontinue all Digital Phone service in your town as of August 31, 2007, you need to select a new telephone service plan as soon as possible if you wish to retain your current telephone number and continuity of service. You must also select a new long distance provider if you use Comcast Digital Phone for your long distance service.**

You do have the option to purchase local and long distance telephone service from other service providers in your area. A list of alternative service providers may be found in the front of your local telephone directory.

This proposed discontinuance of your local telephone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20054, and include in your comments a reference to the § 63.71 Application of Comcast Phone of Florida, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

**TAKE ACTION NOW**

Please take immediate action to select a telephone service provider of your choice. **If you do not switch your service to another provider before August 31, 2007, your service will be terminated and you may not be able to retain your current telephone number.** Please take action **NOW** to avoid interruption in your service.

If you have any questions, please call Comcast Customer Service at: 374-7587.

Thank you for choosing Comcast.

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